DIVINE IT LIMITED

Customer. Commitment. Technology.

CMMIDEV/3

Transforming
innovation into experience
that integrates technology

WE ARE
A **CREATIVE** GROW
STATE-OF-THE-ART **TECHNOLOGY** STUDIO
CONNECTING CUSTOMERS WITH TECHNOLOGY
THROUGH INNOVATION AND QUALITY

Intro

Divine IT Limited is a national and international award-winning Software Development, Information Technology Services, System Integration and Consultancy Company engaged in complex functionality in the area of Web and Mobile based applications. Established in 2005, Divine IT Limited combines a passion for client satisfaction, technology innovation, deep industry and business process expertise, with a global, collaborative workforce that represents the future of technology and work. During our 13 years of journey, we have successfully completed over 5000 Installations for different types of sector of industries.

We have earned a reputation for delivering top quality solutions on time and within budget, resulting in long-term customer relationships. We work with our clients to guide them to choose the best products from our showcase and implement the right applications to take the organizations forward faster. We pride ourselves on providing an outstanding service across all facets of our organization, with unrivalled dependable consultancy, implementation and support. Divine IT Limited is a CMMI Level3, ISO 27001:2013 and ISO 9001:2015 certified company maintaining full compliance during its development and system execution.

> We pride ourselves on a strong track record for developing and implementing successful enterprise solutions which extensively reflects on our client's portfolio

Iqbal Ahmed F. Hasan (Russell)

Founder & Chief Executive Officer

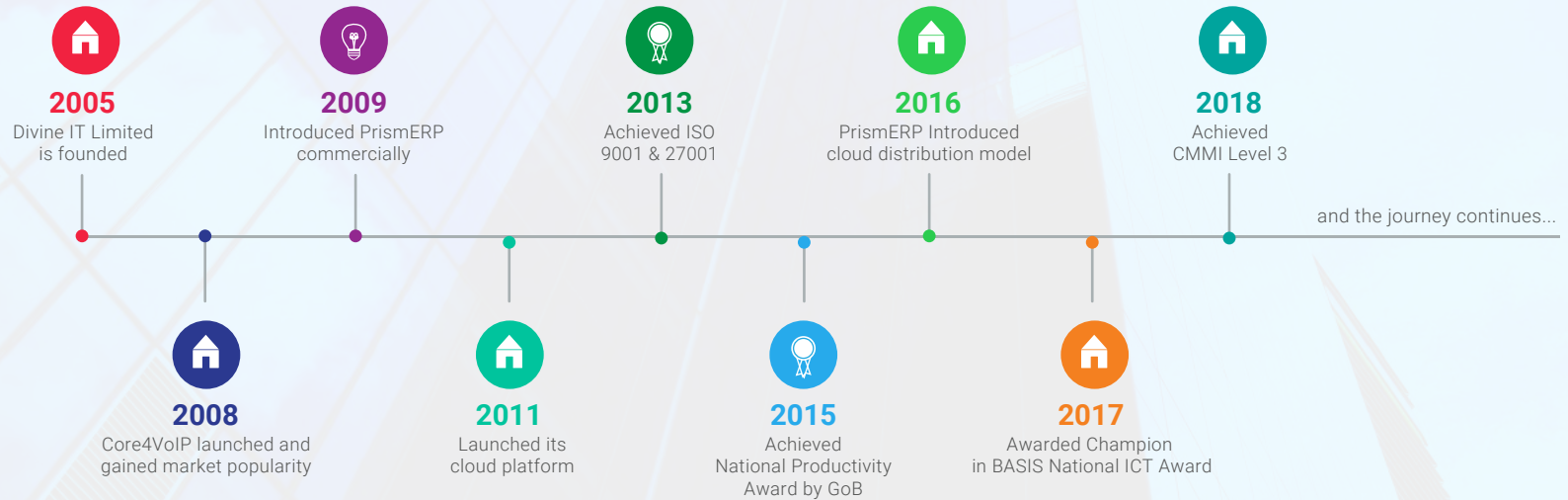**Welcome to Divine IT Limited and thank you for your interest in our company**

On behalf of Divine IT Limited, I would like to present to you this company brochure. It gives an overview of who we are, what we stand for and what business value we can offer our clients through our quality services, deep industry knowledge and dedicated people

Founded in 2005, Divine IT Limited has continued to develop industry's most reliable, secure and efficient web & mobile applications. Throughout the time, we have sincerely faced customers' challenges and provided functions, speed, memory efficiency, usability and various other upgrades they required. We consider our software as the products of through marketing and constant technical advancement

Thank you for taking time to learn about our company

Founder
Message ▶▶

Our
Journey ▶▶

2005
Divine IT Limited
is founded

2009
Introduced PrismERP
commercially

2013
Achieved ISO
9001 & 27001

2016
PrismERP Introduced
cloud distribution model

2018
Achieved
CMMI Level 3

and the journey continues...

2008
Core4VoIP launched and
gained market popularity

2011
Launched its
cloud platform

2015
Achieved
National Productivity
Award by GoB

2017
Awarded Champion
in BASIS National ICT Award

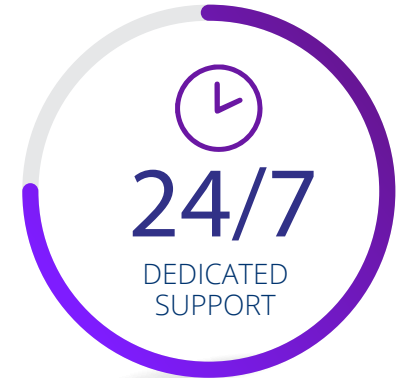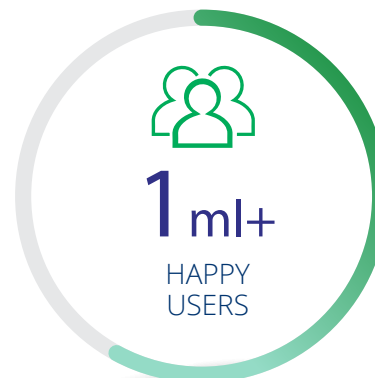# Connecting industries
and technologies ▼

Divine IT Limited is an award winning flagship company engaged in IT consulting, System Integration, Software Development and ITES Services operating in the government and commercial enterprise market. We assist our clientele for enterprise-wide business process improvement and compliance management, providing the most comprehensive application to increase business performance at all levels and maximize industry-mandated compliance and corporate governance
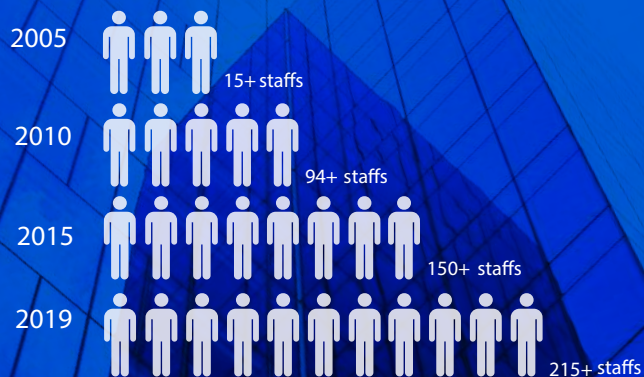
Mission
To provide time tested, state-of-the-art, emerging technology solutions & services to customers enabling to achieve business objectives and provide with the extra edge needed to increase competitiveness in this digital era

Goals
To become the leader in the Information Technology Industry in country and worldwide by improving the customer's reliability, productivity, performance, return on investment and be wellbeing of our employees

2005
Year of Establishment

900ml
Market Net worth

215+
Employees

12
Copyrighted Products

30+
INDUSTRY EXPERTISE

5000+
SOFTWARE INSTALLATIONS

1ml+
HAPPY USERS

24/7
DEDICATED SUPPORT

EMPLOYEE GROWTH

2005 15+ staffs

2010 94+ staffs

2015 150+ staffs

2019 215+ staffs

AWARDS

2017	17th APICTA Merit Award (Retail & Supply Chain Management)
2017	BASIS National ICT Award (Retail & Supply Chain Management)
2017	BASIS National ICT Award (Government & Public Sector)
2015	National Productivity & Quality Excellence Award (Small Industry)

Certifications
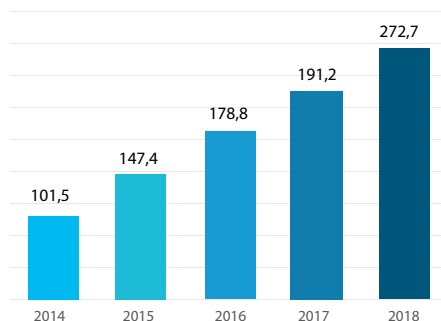# Memberships & Enlistments

CMMI DEV/3 · ISO 9001:2015 CERTIFIED COMPANY · ISO 27001 CERTIFIED COMPANY · BASIS Bangladesh Association of Software & Information Services · DCCI · a2i · National Board of Revenue, Bangladesh জাতীয় রাজস্ব বোর্ড, বাংলাদেশ

Turnover growth

- 2014: 101,5
- 2015: 147,4
- 2016: 178,8
- 2017: 191,2
- 2018: 272,7

* All values are in million

Breakdown of sales by business sector

- **34 %** Development
- **49 %** Integration & Implementations
- **17 %** SAAS + Cloud

World wide customers

- › Bangladesh
- › USA
- › UK
- › Canada
- › Australia
- › Singapore
- › Kenya
- › Switzerland
- › Netherlands
- › UAE
- › Saudi Arabia
- › Kuwait
- › Oman
- › Qatar
- › Malaysia
- › India
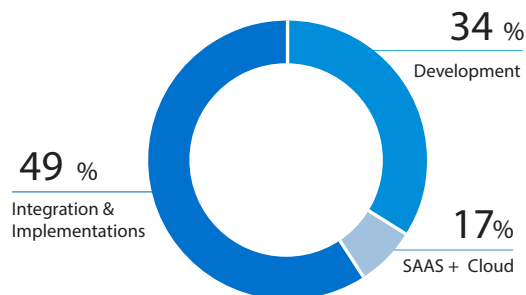
Divine IT Limited has
a presence over 20 countries around the globe

We Love
What we do ▸▸

Our Board of Directors play a hands-on role in the day-to-day running of the business and alongside their considerable expertise in the industry, their decisions actively reflect the company's philosophy.

Meet the Management

▲ Clockwise from top left

AKM Ashraf Uddin
Deputy Managing Director

Shamima Ferdousi
Chairman

Mohammed Nazrul Islam
Executive President

Syed Zubair Hossain
Chief Technology Officer

BUSINESS EXCELLENCE

clear focus on understanding the business process and pain areas

CUSTOMER SATISFACTION

delivering the perfect mix to address the business concern with 100% satisfaction

QUALITY CONTROL

quality is the priority of what we do in our business through the process

" We know what we are talking about...
and have the credentials to back it up "

Meet our
Seniors ▶▶

Clockwise from top left

Md. Istique Sharif
Vice President, Products

Khaled Md. Ali
Manager, Customer Support

Fatema Farhana
Manager, Human Resources

Baharul Alam Jico
Product Manager, PrismERP Business

Hasan Uz Zaman
Product Manager, PrismERP

Md. Imam Mahdi
Manager, Business Analysis

Forrukh Ahmad Shahed
Manager, Application Deployment

Shimul Chowdhury
Manager, Web & Ecommerce

The Senior Team of Divine IT Limited consists of experts and innovators from the field of Technology, Business and Visionaries that lay the founding stone of the business. The team has made it from initial phase to today's business stance, with full-fledged, completely owned set of variety of operations.

With a mix of business domain, technology & project management experts, we bring the complete team to every project we take on. Our people work with enthusiasm and a drive to be the best. Their innovative spirit and ambition to be the best encourages them to voice new ideas without any fear as ours is a company of minimal hierarchy and makes Divine IT a congenial place to work.

**❝ Focused, Sound & Innovative
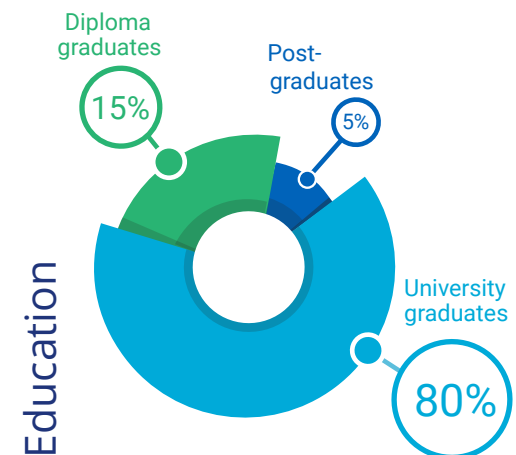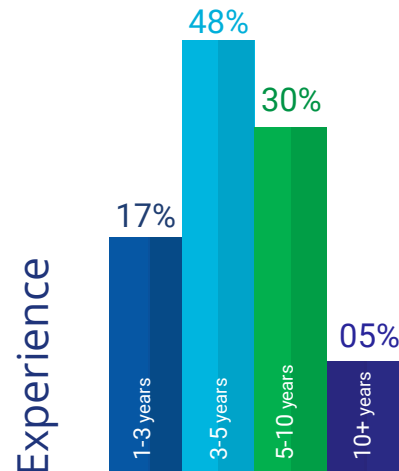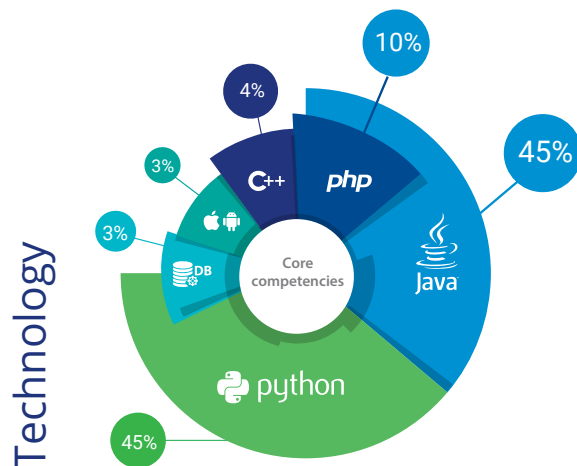key to our success ❞**

Connecting
our people

Employees are Divine IT's greatest value and asset. Our major concern is customer success and employee growth.

At Divine IT, we put a strong emphasis on personal and professional progress. Most of these professionals who helped us launch the company are now part of the senior management. Our team members are provided with technologically advanced work environment, challenging yet an amicable and encouraging atmosphere. Additionally, the new talents get the best opportunities to advance in theoretical knowledge as well as hands-on experience.

At Divine IT, Training Sessions for new employees, regular refresher programs for the experienced professionals and continual English language sessions are always available. We are happy to help our people cultivate their manifold talent through continuing professional training in software development technologies, methodologies, project management and other spheres. Divine IT's ever-increasing workforce is aligned with its rate of growth and is continuously focused on the latest technology to improve the quality of all services and products that we offer.

Technology

Core competencies

- 10% php
- 4% C++
- 3%
- 3% DB
- 45% Java
- 45% python

Experience

- 17% — 1-3 years
- 48% — 3-5 years
- 30% — 5-10 years
- 05% — 10+ years

Education

- Diploma graduates — 15%
- Post-graduates — 5%
- University graduates — 80%

Experience
technologies & languages

FRAMEWORK & TOOLKIT

- furinaPy
- django
- Qt
- SQLAlchemy
- furinaJava
- Spring
- pyQt
- Hybernate
- furinaPHP
- Spring Boot
- wxPython
- Flask

JAVA SCRIPT

- jQuery
- React
- Node.js
- Backbone.js
- Vue.js
- Angular JS

LANGUAGE

- Python
- Java
- PHP
- C/C++
- Javascript
- Objective-C

MOBILE DEVELOPMENT

- Flutter
- Android SDK
- iOS SDK

DATABASE

- Oracle
- PostgreSQL
- MSSQL
- MySQL
- Mongo

E-COMMERCE

- Oscar
- WooCommerce
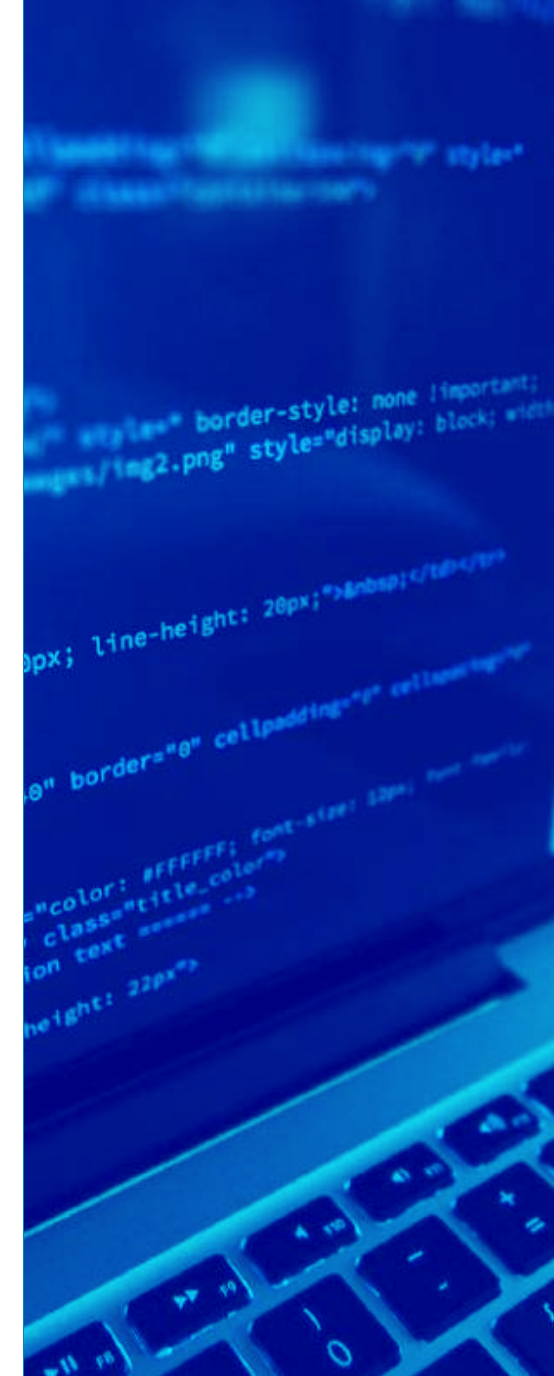
CMS

- WordPress
- djangoCMS
- Wagtail
- Hyper Editor

OS & DEPLOYMENT

- Linux
- MacOSX
- Windows
- Virtualization

Excellence
through quality ⏷

Our range of diversified technologies, services and solutions offer our customers increase efficiencies, enhance productivity and optimize cost

Enterprise Resource Planning
focusing on process optimization, integration, security and ensuring a seamless business transformation

IT Consultancy
help organizations effectively and economically exploit best practices from our cross industry vertical experiences

Web Application Development
multifaceted & prolific approach will carve a unique image and strengthen your foothold in the online world

Mobile Application Development
expertise ranges from defining the user experience, developing mobile application to commercialization

Training and Development
combines real-life application that includes trainer-led classroom work, online learning and project assignments

System Integration
integrating multiple IT systems simplify, consolidate and optimize operation and support back-end systems and tools

Data Center Management
design, realize and optimize with expert data center infrastructure knowledge, leveraged in a practical application

Security Infrastructure
protect critical infrastructure to limit vulnerability of the structures and systems from sabotage and terrorism

Our services facilitate
your business at any level you need

e-Governance

having in-depth working knowledge & vast experience in the Government domain, we provide end-to-end solutions and services

Custom Application Development

managed to aggregate knowledge and experience and deliver all range of enterprise information systems

e-Commerce & Web

offers e-commerce and web services in custom-built solutions that helps customers to have their business to go global

Big Data, Data Analytics & BI

accelerates time-to-big-data-insight by removing complexities that improved traditional BI and analytics application

Cloud Services

offer network services, infrastructure, or business applications in the cloud with security that can be accessed using network connectivity

Cyber Security

protect systems from invasion and empower organizations network to fight back against intruders and keep your critical information safe

Storage & Backup

performs storage and backup service that increase the security, performance and availability of your data anytime anywhere

Internet of Things (IOT)

allows home and business users control the devices/machines over the cloud

The divine
difference ▶▶

Divine IT Limited places top priority at the "Customer-First" Principle which ensures the products and services that we provide will delight our customers. We also strive to create new values by constantly mobilizing technological capabilities and management resources within the organization

10 Reasons
*how we can help take your organization **forward, faster...***

24x7
Incomparable customer support coverage with dedicated customer account manager

INNOVATION
We thrive on creativity and ingenuity through innovative ideas, concepts, and processes

FLEXIBLE
Implementation accelerators for a low total cost of ownership and short time to value

QUALITY
With the certified approach to service delivery, we apply proven and reusable tools, methods, and processes

PRECISE
We always pay attention to delivery time with an eye to deadlines, we deliver on time, every time

INTELLECT
Highly skilled professionals who possess expertise in diverse business and technology areas

EQUIPPED
Unique industry needs, purpose-built solutions ensures success and growth of a company

FRIENDLY
Strong partnerships and alliances with our internal and External stakeholders

INTEGRITY
We embrace the highest standards of ethical behaviour and transparency in every aspects

INFORMATIVE
Regular updates and information for clients via web documentations, customers meet and more

a partner you can trust ensuring an identical
customer experience wherever you are

Integration of information
design & technology

*an **ERP** solution with high scalability*
managing complex processes...

THINK GLOBAL, BE LOCAL

Integrate all business functions into one platform to manage business with a 360-degree view in real time

Scalability for all environments allowing organizations to grow without limits or boundaries

Enhance productivity and efficiency with state-of-the-art technology

User-centric design and intuitive navigation ensures business functions simple and quick

Develop Information Technology team a profitable part of your business

PrismERP stays as the heart of the business strategy, to enable growth, facilitate structural changes and help the business to overcome any new challenges including complex business process, increased competition, legal restraints, complex reporting requirements and several issues caused by rapid expansion.

PrismERP provides best-in-class functionality that meets individual organizations specific requirements in an integrated design. Its library of integrated processes will help you manage your tasks more efficiently and by unifying your data, make it easier to share and to control information.

PrismERP's automated processes built on a single platform empower seamless and immediate synchronization between units, preventing delays and mistakes, from engineering to production.

PrismERP Optimize business processes and bring consistency across intercompany transactions and multiple sites; and enable shared services, planning, and budgeting, Roll up and consolidate financial data and provide real time visibility across the organization.

PrismERP's intuitive Business Intelligence tool covers all business process and company activities to provide complete visibility and enable the business to analyse, manage and make better decisions to impact the company

PrismERP's 24/7 support centres are equipped with robust support technology and channels with in-depth product knowledgebase and native domain experts who are always at customer service

Supply Chain Management

- Planning & Forecasting
- Requisition Management
- Procurement Management
- Receiving & Shipping
- Logistics/Fleet Management
- Inventory Management
- Distribution Management
- Warehouse Management
- Capex & Opex Management
- Supplier Relationship Management

Human Resource Management

- Recruitment & Onboarding
- Time & Attendance Management
- Payroll & Taxation
- Leave Management
- HR Cost Center
- Disciplinary Action
- Employee Benefits Management
- Risk Mitigation & Compliances
- Training Management
- PF & Gratuity
- Pension & Final Settlement

Commercial Management

- Import LC
- Export LC
- Indenting LC
- LC Expenditures
- Product Costing
- Proforma Invoice
- B2B LC
- Business loan
- LATR Management

Customer Relationship Management

- Contact Management
- Lead & Opportunity Management
- Marketing Management
- Technical Survey
- Mobile CRM
- Customer Portal Management

Service Management

- Contract Management
- Maintenance Management
- Field Service
- Return Merchandise Authorization
- Serial Management
- Service Billing

Financial Management

- General Ledger
- Accounts Payable
- Accounts Receivable
- Cheque Management
- Cash Management
- Multi Currency
- Investment Management
- Fixed Asset Management
- TAX & VAT Management
- Reconciliations & Eliminations
- Budget & Forecasting
- Bond & Loan Management

Sales Management

- Estimate & Quote Management
- Order Management
- Demand Management
- Point of Sales
- E-Commerce Management

Production Management

- Forecasting & Scheduling
- Materials Requirements Planning
- Resource Management
- Job Management
- Manufacturing Execution
- Manufacturing Intelligence
- Merchandising Intelligence
- Time & Action

Product Management

- Product Configuration
- Product Lifecycle Management
- Product Costing
- Bill of Materials
- Product Ageing
- Product Routing

Extensions

- MIS
- Business Intelligence Dashboard
- Mobile Application
- Report Engine
- Security Authentication
- Multi-company Management
- Central Authentication System
- API Integration with other Parties
- Live Data Warehousing
- User Access Control
- SMS & Email
- and many more

Project Management

- Project Planning
- Project Budgeting
- Resource Management
- Time Management
- Project Billing
- Expense Management
- Project Analysis
- Project Inventory

centroid
Production Planning & Control

coordinated process of planning
maximize productivity and accuracy

Centroid overseeing the production process at each point, using real-time information to effectively plan manufacturing processes with precision. It helps businesses to monitor and control each stage of manufacturing and production.

Optimize your
production process

Material Requirements Planning

Production Requirements Planning

Scheduling & Capacity Planning

Activity & Material Base Job Costing

Resource & Activity Management

Bill of Materials & Routing

West Monitoring & Control

Factory Performance & Loss Control

Integration with PrismERP & others 3rd Party

Analytics & Reporting

Centroid, the Production Planning & Control Application helps with essential aspects of any manufacturing processes, including scheduling, collecting production floor data and inventory management.

The application ensures the manufacturing process stays on schedule, foreseeing issues before and when they occur, identifying where inefficiencies are and ensuring resources are put to best use. Easy procurement process & material requisition operations allow to procure & purchase the raw materials for any kind of production in a flawless manner.

The seamless data in Centroid at the fingertips allows for greater productivity, reduced waste and ensures a lean manufacturing process runs like clockwork. This optimises manufacturing operations across the company, streamlining processes and reducing costs.

www.prismerp.net

Maximize every investment **in employees..**

LinesPay
convenient people management

⏵⏵

Elevated workplace
productivity

A seamless, intuitive, customizable & scalable cloud based HRMS solution for any types of businesses driving improved efficiency and better decisions across all key HR functionalities

LinesPay assists organization to move from transactional HCM to more transformation & accountable HCM. The solution offers unmatched breadth and depth of functionality to manage work- force from applicant to closure.

Our HRMS Comply managing core HR data and processes, payroll, benefits, and legislative/regulatory compliance. The solution saves cost and time with comprehensive, workflow-driven employee and manager self-service. The metrics and analytical tools provide stakeholders to deliver information and determine the value of HR program investments. LinesPay flexibly design to increase workforce value through a broad range of development, performance management, and learning tools.

Recruitment & Onboarding

PIMS

Attendance & Leave

Payroll & Taxation

Training & Development

Appraisal & Benefits

PF & Gratuity Management

Disciplinary Action

Employee Self Service

Final Settlement

cloud computing with shared resources
minimize upfront cost but maximize growth

onebook

Accelerate your
business in the cloud

Without a substantial expanditure for hardware and software, OneBook share computer resources via the internet which particularly value an extra scale for SMB's.

OneBook delivers adaptable cloud technology with a unique all inclusive user licensing model, enabling a complete, real time view of businesses anytime, anywhere. It gives small and small medium organizations full control over current and future costs.

OneBook provides the full suite of integrated business management applications which streamlining different processes and workflows that prompts efficiency and productivity levels of an organization. Our API and plugins ensure easy integration into CRM, Business Intelligence, and other backend systems.

Financial Management

Sales & Invoice

Customer Management

Procurement Management

Suppliers Management

Inventory Management

VAT Compatibility

Backup and Restore

User Role Management

Dashboard and Reports

prismPOS
think global, be local

deliver a better customer experience
which streamline a successful business

Cantered on reliability, flexibility, ease of use, and feature-rich functionality, PrismPOS is scalable to fit single store, one-register sites to large, multi-store chains.

The Choice for
better change

PrismPOS meets the needs of retailers and help organizations to reduce manual entries and mundane tasks to provide more time and freedom for development. The solution operates both online and offline and monitor sales, payments, returns, inventory, and cash, as well as run more complex aspects of retail such as inter-branch transfers and price management and more.

PrismPOS improves operations in all types of fast retail including but not limited to supermarkets, c-stores, restaurants, hotels & hospitality businesses, beauty salons and general retail etc.

PrismPOS stretch retailers more opportunities to micro-market specific product categories and influence consumers at earlier points in the sales funnel.

Online /Offline	Web Integration	VAT Compatibility	Fast Checkout	Customer Loyalty
Sales Promotion	Customer Mid-Transaction	Inventory/ SKU Control	Inter-store Transaction	Dashboard and Reports

www.prismpos.net

stay in compliance and
take the stress out of managing VAT

prismVAT
think natural, be compliant

Accredited VAT System
Built your Business

Navigating through the complexation of VAT and complying regulations of National Board of Revenue (NBR), PrismVAT take controls of financial transaction and audits of any types of organizations

PrismVAT is a VAT Management software approved by National Board of Revenue (NBR) under ministry of finance in Bangladesh. The web based integrated application in fully compliant with VAT Act 1991 & 2012 and suites with every types of conglomerates in Bangladesh.

PrismVAT automatically calculates VAT of an organization owe depending on the business transaction VAT scheme. The organization can submit the VAT return online afterwords.

The VAT Management system takes full account of the related business of value added Tax and manage the process from accounting to invoicing, price declaration & VAT calculation by providing standard operating procedure. PrismVAT can work as an independent application with full function as well as can integrate with 3rd party application.

Rules Management

Rate Management

Procurement Management

Cost Analysis

Production and adjustment

Credit Management

VAT Adjustment

Sales Invoice

VAT Act 1991 Compatibility

VAT Act 2012 Compatibility

Designed for driving
telecom advancement ⯆

Core4Switch

VERSATILE SWITCHING PLATFORM WITH BILLING

Core4Switch is a versatile Switching Platform with integrated billing system. Its robust and flexible architecture has been designed to serve as an ideal platform for Mobile, ISP, IPTSP, VOIP and Call Center Operator.

Core4Switch also ensures most reliable and cost effective solution, that can help service providers grow as a giant global carrier in the telecommunications industry. Multilevel reseller support, easy user interface, integrated billing, intelligent routing and class5 Softswitch features are some of the many benefits of Core4Switch.

Billing Management	Multi Layer Security	Analysis and Reporting	Rate Plan	Flexible Routing
Call Management	Call Simulator	SMS & Email Alert	Client Management	Party Management

www.core4cloud.com

Because we care
your security ⌄

Core4 Xtreme

SECURE CALLS AND MESSAGES TO ANYONE, ANYWHERE

Core4Xtreme is a secure communications application for the organization that allows them to offer user to make phone calls and send text messages to all other internal users.

It is a cross platform mobile messaging app which allows you to exchange messages and free/paid calling system. Divine IT Limited offers OEM version of this solution to the customers.

Platform

Android   Apple

Text Messenger	Secure File Transfer	Internal Calling System	External Calling System
Location Tracking	End-To-End Encrypting Message	Group Conversation	Contact Favorites & Sharing

Other
Products ⯆

Apart from being engaged with core products, we have products which can be integrated with our ERP which are highly competitive and innovative. We endeavor to implement technological and creative ideas considering clients' specific needs

Enterprise Asset Management

provides a holistic view of organization's physical assets & infrastructure throughout their entire lifecycle

Marchandising Management

enables to drive sales, margins & cash flow ensuring data integrity & streamline right products at the right time

Commercial Management

tracking documents status and financial information of all import and export LCs' efficiently and accurately

Billing Application

simplify complex payment scenarios with easily configurable billing system keeping organizations on track and on time

Material Resource Planning

is designed for manufacturing process for production planning, scheduling, and inventory control system

Supply Chain Management

executes every phase of manufacturing to distribution and provide unparalleled visibility for better business decisions

Customer Relationship Management

creating a 360° view of the customer, capturing relationships and interactions, while drives growth and profitability

Support Ticketing System

track and manage customer queries and further ensure seamless resolution of inquiries improve customer's experience

Document Management

helps organization to store, manage and track documents and images to reuse and control the flow of the documents

Fleet Management

manage, organize and coordinate all operations from vehicle acquisition through maintenance to disposal for organization

Cheque Book Requisition Application

help customers to place requisition of cheque book from any bank branch and to have delivery from anywhere

Cheque Printer

designed to write & print any size of cheque from any country to a normal office printer with a simple user interface

Core4Dialer

SIP dialer for Android operating system for making long distance VoIP calls from mobile phones and specially designed for low bandwidth areas

Core4Billing

advanced classV VoIP billing application that is high scalable to meet the needs of telecom and VoIP service providers

Training Institute Management

is a complete suite of applications that permits to automate all aspects of the administration of training institutes

E-learning Platform

an integrated set of interactive online services with tools, information, and resources to education delivery and management

technology driven products
building networks better

PrismPay

is an innovative solution using latest technology that is secure, reliable for real-time online transaction management

Content Management System

enables you to create and manage content on your web including its design, content, graphics, and even code

Bank and Financial Institutions MIS

helps management carrying out and controlling decisions of both Schedule Banks and Bangladesh Bank

Report Builder

is a stand-alone application provides a productive report-authoring environment for IT professionals and power users

"when we know your questions
consider it is solved"

Discover how Divine IT Limited built and maintain successful products through talented technology and industry experts. We listen to customer needs and invest on our time and resources into products development instead of marketing and advertising which create an extra value to our customers. We have a well-thought-out and unified approach to enterprise software products and services.

Your source for security
we have got it covered ▶▶

Security surveillance

— Capture it all, closer than ever

We provide a wide range of Video Surveillance solutions to meet customers' specific needs and budgets, from simple camera systems for small offices and businesses to complex solutions for urban traffic management systems.

- IP Fixed/ PTZ/ Thermal/ Fish Eye/ Panoramic Cameras
- Analogue HD Cameras
- Video Wall & Video Wall Controller
- Embedded Hybrid DVR/NVR
- Encoders/Decoders
- Network Transmission Enclosure/ Joysticks
- Analogue/ IP/ Hybrid/ Virtual/ Matrix
- Video Management/ Video Analytics
- Face/License Plate/ Container Recognitions
- Physical Security Information Management

Access control

— Stay Secure, without compromise

Our standalone, networked enterprise wide or hosted systems to offer a full range of customized Access Control solutions that help manage and streamline security responsibilities for any corporates from small business operations to complex large corporate campuses

- Full Height/ Waist Height/ Tripod Turnstile
- Flap/ Sliding/ Speed/ Swing Barriers
- Hydraulic Road Blocker
- Automatic Static Rising Bollards
- Vehicle Access Gates
- Rising Arm Barriers
- Integrated Parking Management
- UHF/ RFID/ Face Recognition/ Card Readers
- Contactless Visitor Management
- Hybrid Access Control

Fire detection and protection system

— Kill the fire, before it kill You

Our consultative approach to sales, service, products and solutions is especially suited to Fire Detection and Protection in industrial and commercial applications. We work closely with our customers to design, install, maintain and upgrade industry-specific Fire Detection and protection solutions.

- Addressable Fire Alarm
- Intelligent Addressable Fire
- Portable Fire Extinguishers
- Network Fire Detection & Alarm
- High Sensitivity Smoke Detector

- Fire Hydrant System
- Fire Sprinkler System
- Fire Pump
- Fire Fighting Vehicle

Scanners

— Professional in protection

We are proudly associated with most regulated and industry approved security screening devices. our extensive experience, we present the best solutions for any field in high-tech security x-ray technology, delivering all the support that the customer needs at any security checkpoint

- X-Ray Baggage Scanner
- Arch Metal Detectors
- Handheld Metal Detectors
- Under Vehicle Scanners
- Mobile Scanners

- Heavy Cargo & Vehicle Inspection
- Explosive & Narcotic Detection
- Chemical & Radiation Detection
- Cargo & Vehicle Inspection
- Trace Detection

❝ prevention, protection & safety
security is our profession ❞

Today's security threats to industry and commerce, along with more stringent compliance codes and standards, highlight the need for more comprehensive and integrated solutions. We offer Integrated Security solutions that combine deep knowledge of each customer with innovative technologies that can elevate an organization's security plan to a new level of cost-effective, integrated efficiency

We provide application and professional training to equip individuals and professionals with technical skills and commercial experience, transitioning them into professional IT and business consultants. Our domain specific consultants and trainer commit design the course considering the needs of the audiences.

We also offer an Advanced Project Management training course for those coming from a leadership position, building upon their extensive skills and life experience.

BUSINESS PATHWAYS

Software Application Training

Business Analysis

Project Management

Risk, Regulation and Compliance

TECHNICAL PATHWAYS

Software Development

Software Testing

Software Administration

IT Service Management (ITSM)

Information Security

Business Intelligence

TAILORED PROGRAMS

IT Skills & Certifications

DevOps

Internet of Things (IoT)

Big Data and Data Analytics

Data Science

Test Automation

PARTNERS

Divine
◀◀ Training

◀◀

Create, inspire
and **shape for**
digital future

It's after the sale that a company reveals its **true colors**

Divine IT support team... ▶

Divine IT Limited offers a comprehensive range of service and support options. Our support team, consultants and developers capacitate with a wealth of technical knowledge and experience.

Our goal is to understand and anticipate business requirements. It means that everything we do is geared towards equipping the business with solutions that will help you succeed as markets evolve. Our dedicated account managers will provide you with superior service and advice to ensure our solutions are tailored to meet your business requirements. They are well experienced with in-depth multisectoral domain knowledge and can help advise for a best solution to implement that can make a positive contribution to the running of your organization.

Our standard offerings:

Application Consultancy

Project Training

Online Documentation

User Training

Telephone Support

Online Support portal

On-site Troubleshooting

Remote Diagnostics

Our services facilitate
your business at any level you need

Live Chat
We use all types of video, audio and chat communications in conjunction with a phone call that makes sure we are always connected with our customers
[Skype: divinehelpdesk or **www.divineit.net]**

Open Ticket
Our customers can raise issues with information from their own portal and we response between 30 minutes to 24 hours **[support@divineit.net]**

Email
We receive and response email when our clients are not available to talk with us, allowing the clients to respond on their own time. **[support@divineit.net]**

Phone
We directly communicate with our clients over phone to handle sensitive and critical issues when necessary **[Hotline: +88017 5566 1212, 16517]**

Social Forum
We communicate and give latest update to clients through social media such as Blog, Facebook etc. **[www.prismerp.net/blog | www.facebook.com/divineit]**

Support
Global presence, local support

Testimonials ⏷

We are extremely happy that we engaged Divine IT to implement our ERP solution. We were especially impressed with the consistent depth and experience of their entire team as well as their extensive knowledge

Mir Mashiur Rahman
Managing Director, Titas Gas Transmission & Distribution Co. Ltd.

With Divine IT Limited, we got exactly what we wanted and more. The project management and communication works really well and the dedicated project manager made a great job keeping things together.

Mohammad Salahuddin Razib
Deputy General Manager, ICT, Bangladesh Krishi Bank

Divine IT Limited has been an exceptionally professional security partner for CPA. We have a highly strenuous security protocol which Divine IT's Security Solution managed proficiently with their adept planning.

Lt. Cdr. Md Nezam Uddin, (C), BN
Deputy Director (Security), Chittagong Port Authority

The developers at Divine IT were prompt in developing the seamless mobile applications that fits my specifications over expectations. The app is not just attractive in the looks but also offers enhanced engagement to the users.

John A. Dorr, Ph.D
Deputy Chief of Party, Winrock International

Divine IT has provided outstanding service and solutions that fit our unique needs. Specially, their smart security tool and workflow engine were high-value additions to implementation.

Shah Noman Partho
Executive Director, Solargao Limited

Divine ITs' Web design was able to provide significant direction in how a web should look, feel and perform. A real bonus is their comprehensive CMS, that allows the user to create an immense array of customization to every page.

Dr. Muhammad Asif Hossain Khan
Director, ICT Cell, University of Dhaka

Our **Industry Expertise** ⯆

End-to-End Solutions for Major Industries

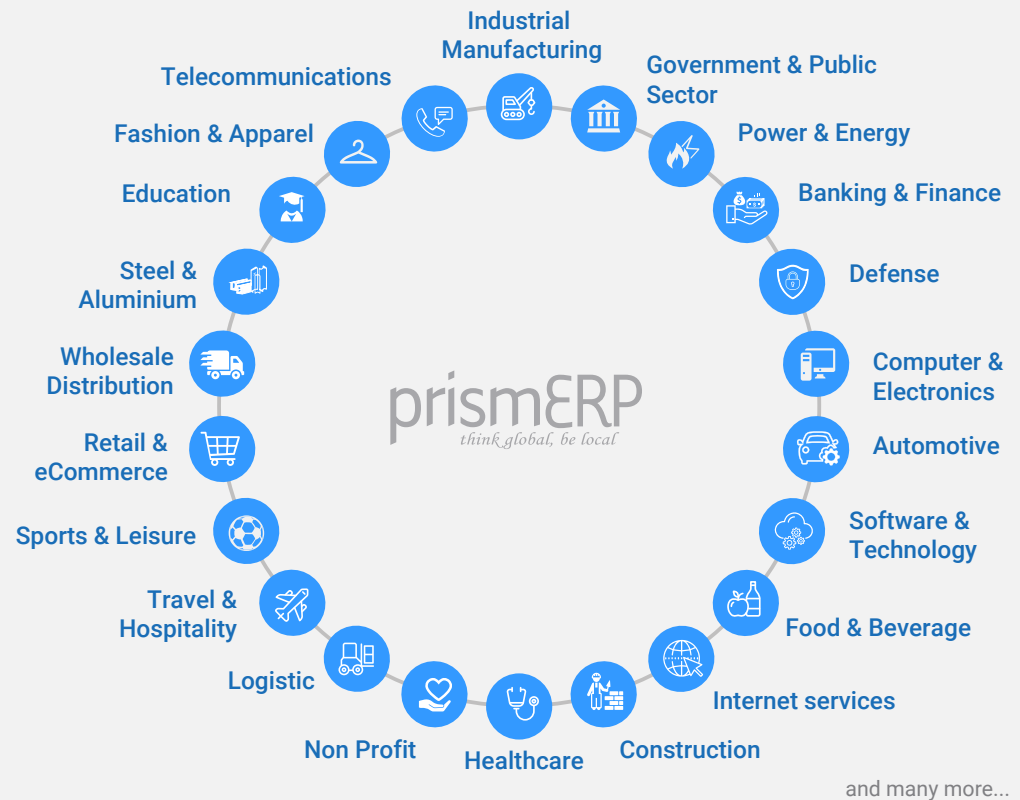**5,000**
customers globally and growing

1+ million
users

**ISO/IEC 27001:2013
ISO 9001:2015**
compliance

CMMI DEV/3
certified

Industrial Manufacturing
Telecommunications
Government & Public Sector
Fashion & Apparel
Power & Energy
Education
Banking & Finance
Steel & Aluminium
Defense
Wholesale Distribution
Computer & Electronics
Retail & eCommerce
Automotive
Sports & Leisure
Software & Technology
Travel & Hospitality
Food & Beverage
Logistic
Internet services
Non Profit
Healthcare
Construction

prismERP
think global, be local

and many more...

prismERP *think global, be local*
LinesPay *convenient people management*
onebook
centroid *Production Planning & Control*
prismVAT *making VAT digital*
Core4Xtreme
Core4Switch

Our **Valuable Clients**

and many more...

DIVINE IT LIMITED

Customer. Commitment. Technology.

www.divineit.net

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📞 16517

Certification

CMMIDEV/3

ISO 9001:2015 CERTIFIED COMPANY

ISO 27001 CERTIFIED COMPANY

Membership

BASIS

Enlistment

a2i

National Board of Revenue, Bangladesh
জাতীয় রাজস্ব বোর্ড, বাংলাদেশ

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